



HEALTH AND WELLBEING BOARD PAPER FORMAL PUBLIC MEETING

Report of: Judy Robinson

Date: 21st January 2020

Subject: Healthwatch Annual Presentation

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Summary:

This is the annual presentation of Healthwatch to the Health and Wellbeing board for information and debate.

Questions for the Health and Wellbeing Board:

1. How are the board considering qualitative data coming from communities, alongside quantitative data when you plan an initiative or develop their work?
2. How can you ensure this happens in a timely way to enable it to have true impact?
3. How does the board make community engagement a consistent part of strategic planning?
4. How will you connect with Healthwatch in each of your own areas of work?

Recommendations for the Health and Wellbeing Board:

1. That the board considers qualitative data alongside quantitative data in all its work; where there is dissonance between the two, the importance of citizen voice and experience should not be put aside.
2. That new systems embed engagement at an early (question formation) stage

3. That the board considers how it can support services to respond to feedback from engagement, and in particular how it can embed ownership of resulting action in strategies and workplans going forward.

Background Papers:

Healthwatch Annual Report 2018/19

Which of the ambitions in the Health & Wellbeing Strategy does this help to deliver?

All of the ambitions

Who has contributed to this paper?

Healthwatch

VAS

REPORT TITLE – *Healthwatch Annual Presentation*

1.0 SUMMARY

1.1 This is the annual presentation of Healthwatch to the Health and Wellbeing Bboard for information and debate.

2.0 HOW DOES THIS IMPACT ON HEALTH INEQUALITIES IN SHEFFIELD?

2.1 Engaging with citizens, especially with those whose voices are not heard, or who are disadvantaged, enables services to better understand and respond appropriately to specific needs.

3.0 MAIN BODY OF THE REPORT

The Healthwatch Annual report 2018/19 which accompanies this paper sets out:

- Our Vision and purpose
- Highlights from our year
- How we've made a difference

The presentation to board will expand on these areas, and describe some of the successes and challenges and the implications for the Health and Wellbeing Board.

4.0 QUESTIONS FOR THE BOARD

4.1 How are the board considering qualitative data coming from communities, alongside quantitative data when you plan an initiative or develop their work?

4.2 How can you ensure this happens in a timely way to enable it to have true impact?

4.3 How does the board make community engagement a consistent part of strategic planning?

4.4 How will you connect with Healthwatch in each of your own areas of work?

5.0 RECOMMENDATIONS

5.1 That the board considers qualitative data alongside quantitative data in all its work; where there is dissonance between the two, the importance of citizen voice and experience should not be put aside.

5.2 That new systems embed engagement at an early (question formation) stage

5.3 That the board considers how it can support services to respond to feedback from engagement, and in particular how it can embed ownership of resulting action in strategies and workplans going forward.